



First Commercial Bank

Reporting a Lost or Stolen Card

If your debit card is lost or stolen, then follow these procedures:

- ❖ IF YOU HAVE THE **CARDVALET** APP FOR YOUR SMART PHONE , TURN YOUR CARD OFF AND CONTACT YOUR LOCAL BRANCH AS SOON AS POSSIBLE DURING REGULAR BUSINESS HOURS. YOUR CARD CANNOT BE USED IF IT IS TURNED OFF. PLUS, YOU WILL RECEIVE A NOTIFICATION OF A FAILED TRANSACTION IF AND WHEN IT IS USED.

 - ❖ IF AFTER HOURS, AND YOU DO NOT HAVE THE CARD VALET APPLICATION,
 - CALL **1-800-417-8715**

 - ❖ IF BETWEEN **8AM-4PM** MONDAY-THURSDAY AND **8AM-5PM** FRIDAY CONTACT ONE OF OUR 10 LOCATIONS:
 - GIDEON.....(573) 448-3514
 - CHAFFEE.....(573) 887-3514
 - DEXTER.....(573) 624-8828
 - BENTON.....(573) 545-4555
 - ADVANCE.....(573) 722-5599
 - MORLEY.....(573) 262-3503
 - BLOOMFIELD.....(573) 568-3104
 - MOREHOUSE.....(573) 667-5222
 - ESSEX.....(573) 283-5647
 - ORAN.....(573) 262-3724
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